



## SI04 - Quality Policy Statement

A&M is a business with a long-standing Professional reputation for providing a Quality Service to all its Customers.

It is our dedicated policy and the core of our endeavors to establish an environment wherein Quality exceeds our Customers' expectations

To this end the Managing Director has delegated the Quality Manager with responsibility for

- Establishing, implementing, maintaining and improving Quality Systems conforming to ISO 9001:2015, and the Requirements of PAS 2030

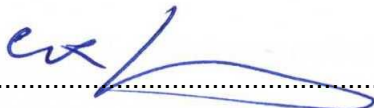
- Establishing and reviewing Quality Objectives

All Employees are required to perform their duties in line with the requirements of these procedures; a high priority will be placed on

- 100% Customer Satisfaction
- The elimination of Non-Conformances
- The advancement of Key Skills for all our Employees
- The Continual Improvement of our Business
- The Full QMS Manual will be reviewed every 3 years.

Reviewed by: Jason Mansfield – Company Secretary 09/06/2020

A&M are fully committed to Improving continually the effectiveness of its Quality Management System.

Signed .....  


Mr. A.R. Laing Managing Director of the A&M Insulations Ltd.

Dated: 10/06/2020

Review Date: June 2021